

Welcome to SM Prestige Lounge!

As our esteemed Prestige members, we are delighted to extend to you premium amenities and exclusive privileges during your stay at the Lounge. Please take time to read through our Prestige Lounge Rules so as to be guided by these while enjoying the deluxe comfort and offerings inside the Lounge.

LOUNGE RULES

1. No Card - No Entry. Members must present their valid SM Prestige Card and register at the Front Desk in order to gain access to the Lounge.
2. SM Prestige card is non-transferrable. The card shall only be presented by the member himself/herself when signing-in at the Front Desk.
3. Members may bring in a maximum of two (2) guests only. Children are counted as guests with the exemption of kids who are 2 years and below. Members shall be responsible for the conduct of their guests. Children 12 years and under must at all times be accompanied by an adult.
4. Strictly No Seat Reservation. Once a member or their guests leave the Lounge premises, their seats shall be offered to other members and guests.
5. Unattended bags and personal belongings shall automatically be turned over to the Officer-On-Duty for safe keeping at the Package Counter.
6. As courtesy to other members and guests, all conversations and use of electronic gadgets should be kept to a minimum volume. Kindly use earphones for your listening pleasure.
7. Bringing in of outside food and beverages, eating, sleeping, taking unnecessary photos, smoking and gambling are strictly prohibited.
8. Members and their guests are not allowed to conduct business meetings and practice their profession inside the Lounge.
9. Unpaid merchandise are not allowed to be brought inside the Lounge.
10. Pets are not allowed.
11. Strictly no taking out from the Lounge premises Prestige properties such as newspapers, magazines, toiletries and the likes.
12. All concerns should be directed to the Lounge Supervisor. If issues should arise regarding other members and their guests, the Lounge Supervisor shall manage.

SM Prestige Management reserves the right to ask members and their guests who violate the Prestige House Rules and/or terms and conditions of the Prestige Program to leave the Lounge. Violations of these guidelines may lead to membership revocation.